



3/20/2026

Dear Reily Township Aggregation Customer,

Welcome to your community's electricity aggregation program. Reily Township has selected Direct Energy Services, LLC dba Direct Energy, as the electricity supplier for the voter-approved Reily Township aggregation program.

If you received this letter, you will be **AUTOMATICALLY** enrolled in the **Reily Township** aggregation program unless you elect to opt out.

Your opt-out request must be postmarked by **4/10/2026** to avoid automatic enrollment in the program.

Program Details

Your price will be fixed at \$0.0969 per kWh (9.69¢ per kWh) beginning with your June 2026 bill through your May 2028 bill. All prices are exclusive of sales and other applicable taxes and Duke charges.

Enrollment Options

As an eligible customer, **you will be automatically enrolled in the Reily Township aggregation program and do not need to take any further action to receive exclusive member pricing for your home or business.** There is no cost to enroll in the aggregation program, and you will continue to receive one (1) bill from Duke each month. After the initial opt-out period, **you may drop from the program at any time without penalty.**

Opt-Out Information

If you do not wish to participate in the community aggregation program, **you must opt out by April 10, 2026 using one of the following methods:**

- By mail – sign, date, and return the enclosed opt-out form to Direct Energy using the postage-paid envelope included;
- By emailing aggregationsupport@directenergy.com; or
- By calling Direct Energy at 1-866-968-8065.

If you choose to opt out of the program, you will be provided service from Duke at its Standard Service Offer unless you choose to take service from an alternative electric service supplier. Please note, if you switch back to Duke, you may not be served under the same rates, terms, and conditions that apply to other customers served by Duke.

Your Relationship with Duke

- If you participate in the **Reily Township** aggregation program, Duke will remain your electric utility. You will see Direct Energy listed under the supply portion of your electricity bill, and the Reily Township aggregation price will be used to calculate your monthly supply charges during the program term.
- You will continue to call Duke for any issues or outages related to your electricity service.

Questions?

Call Direct Energy's Customer Care Center at **1-866-968-8065**, Monday through Friday 8:00 a.m. to 8:00 p.m. ET, and Saturday 8:00 a.m. to 5:00 p.m. ET, or email at aggregationsupport@directenergy.com. You will receive a notice like this at least once every three (3) years notifying you of your right to opt out without penalty.

We look forward to serving you.

Sincerely,

Reily Township